User Group 1 "PostalOne! / SASP / Intelligent Mail" Minutes January 8, 2015

Minutes by Agenda Items

All meeting documentation has been posted to the MTAC Issue Tracking System (MITS) located at https://ribbs.usps.gov/mits/. Please see instructions at the end of this document for access to the site.

- **Welcome and Opening Remarks** (Kathryn Mackey)
- MTAC User Group 8 Incentives Update (Danielle Young / Coakley Workman)
 The incentives are currently in a holding pattern. USPS is waiting for the Postal Rate
 Commission and Board of Governors to meet and approve. MTAC User Group 8 will
 meet to review the proposed features of promotions for 2015. The smaller group will
 meet prior to the UG 8 meeting.

The following promotions for 2015 have been proposed.

- Earned Value Promotion
- Color Transpromo Promotion
- Emerging and Advanced Technology Promotion
- o Mail Drives Mobile Engagement Promotion

Also, once the promotions have been approved, USPS will communicate to the mailing industry.

♦ Status of Mailer Scorecard After Release 39.0 (USPS)

Randy state that USPS is currently running extensive mailer scorecard testing. A patch release is scheduled for January 15, 2015 to correct issues.

There was discussion at the MTAC User Group 1 meeting yesterday concerning the status of the Mailer Scorecard. A request was made by members for more specific detail surrounding the issues and the expected fix dates. A comprehensive list of the issues can be found on RIBBS, by clicking on the **Mailer Scorecard – external issues** link at https://ribbs.usps.gov/index.cfm?page=intellmaillatestnews. This data is currently being updated and the newest version will be posted no later than COB on Monday, January 12. We will regularly monitor and update this data for your reference.

There is a lot of data on this documents. Below are a some comments on a few selected columns that might help you use the document more efficiently.

<u>Column A</u> provides you a status letting you know if the issue is OPEN, NEW, or has been RESOLVED. The RESOLVED issues are retained on the spreadsheet to enable you to validate previous issues. Those listed as NEW have been added since the previous update.

<u>Column D</u> provides information pertaining to the mailer impact. This can be used as a quick reference to see what issues might be affecting you based on your mail type. Issues that have the potential to affect the entire industry are marked "All mailers".

Column G provides the planned fix date for the issue

I believe this external issue document provides the level of detail requested during the meeting. If you have any questions, please do not hesitate to ask. Thanks, Randy

Garrett stated USPS is considering changing the Invoicing Assessment date. Once determined, he will report back to the group. Also, communication will be sent to the industry once all issues are resolved and the scorecard is ready for use.

♣ Release 40 CAT Status (Terry Purcell)

CAT testing is currently in progress. The last day to test new functionality will be Friday, January 9, 2015 and all testing will complete Friday, January 16, 2015. The last two mailer calls will be next Monday and Wednesday, January 12th and 14th. Release deployment is scheduled for Sunday, January 25, 2015.

Uni will send a list of previous defects and request mailers to submit jobs in PreProd. This will assist with the CAT testing for Release 40.0.

♣ Patch Release 39.1.1.1 Notes (Kathryn Mackey)

The Patch Release 39.1.1.1 notes were reviewed and are posted to RIBBS at https://ribbs.usps.gov/intelligentmail_schedule2014/releases/nov2014/releasenotes.c fm. The patch release will be deployed Thursday, January 8, 2015.

All Users

PostalOne! Release 39.1.1.1 is scheduled to deploy on January 8, 2015 to introduce software fixes to the system. This includes corrections to issues previously identified from a previous release.

Full-Service MicroStrategy Reports

The MicroStrategy Mailer Scorecard now displays complete Mailer Profile data for postage statements submitted manually or through the Postal Wizard prior to December 22, 2014. Prior to that date, the Customer Registration ID (CRID) of the eDoc submitter was not consistently available in the MicroStrategy reporting database. As a result, mail volume and revenue data for manual and Postal Wizard statements was not always included on the Mailer Scorecard for date ranges from November 2013 through December 2014. 6021 (13206-R) E&I

eVS

Payment Status Extracts

The eVS Payment Status Extract generator has been updated to allow Payment Status Extract files to be generated for manifest files that are still in processing at the time the extract runs. Prior to this release, the Payment Status Extract generator did not account for manifest files that were still being processed at runtime, and therefore no Payment Status Extract files were generated for those manifest files. As a result, mailers did not receive all the eVS Payment Status Extracts that they should have. 6046 E

Review of Action Items (PostalOne! IT)

- 1. Update on MTAC User Group 8 Incentive Coakley stated that USPS is waiting for approval from the PRC and BOG.
- 2. ALM 2594 Mail.dat First Class Residual Single-Piece validation throwing incorrectly when Automation or Presort pieces are included error 4555. *USPS will follow-up with IT.*
- 3. ALM 5351 Mail.dat/Mail.XML Periodical Machinable Flats Max Weight Validations. When is the target release? *Currently, there is not a target release date.*
- 4. ALM Item 5467 Mailers Mail.dat PS 3541 Periodicals Postage Statement not reporting 3541 line E71, Origin Post Office/DMU Pallet Price. What is the postage amount collection process? *A request has been made to perform an adhoc query. There will be some form of documentation by Thursday, January 8, 2015.*
- ALM 5833 Auto Finalization Unable to finalize Mail.dat/MailIXML Seamless job due to fee lookup database table failure - will impact auto-finalizable postage at the point of submission. *Targeted for Release 40.0.0*
- ALM 5835 Mail Anywhere Statement cannot be reversed at the Post Office of Mailing. Closed
- 7. ALM 5879 Mail.dat Error 4555 incorrectly throwing when submitting First Class Single Piece marked as Retail. The error has been downgraded to a warning in Prod and TEM; however it remains a warning in Preprod. An ALM defect will be created for the Preprod environment. *USPS will follow-up with IT.*
- 8. ALM 5884 Mail.dat: Error 4646 incorrectly throwing for Tray-Based Consolidator file. *Closed*
- ALM 5890 Mail.XML 8378 throwing for containers with Full-Service pieces.
 USPS will schedule a meeting with the mailer for further discussion and
 resolution. USPS has scheduled a meeting with affected mailer and provided a
 workaround.
- ALM 5895 Auto Finalization Postage statement full service pieces are being computed against the total pieces in a mailing and not the total number of full service eligible pieces in a mailing. Closed
- 11. ALM 5896 Mail.dat: Periodicals Firm Bundle .pqt record with one piece and one copy fails. Watt would like to see this issue resolved prior to the targeted Release 41.0. Closed
- 12. Mail.dat BPM Parcels Multi Piece not working properly. Watt has submitted itting a job and passed.
- 13. Status of Critical Defect (Data Repair 5718) New Postal One! ticket for CSG (Ticket #1572552). *Closed*

Issues List

The new issues were reviewed and the list was distributed with the agenda to the group.

♣ Release 40.0 Error Codes / Validations

Mail.dat Validations

Code	Validation Description	Validation Action
4228 (Error)	The .pqt Package Level field value provided was {1}; it must contain A = Firm, B = Carrier Route, C = 5 Digit, D = Unique 3-Digit, F = 3 Digit, H = ADC, I = AADC, K = Origin MxADC, L = MxADC, M = MxAADC, O = Working, R = Parcel, S = Multi-pc Parcel, T = 3-D Scheme, U = 5-D Scheme + L007, V = NDC, or X = FSS Sort plan when the .csm Container Level field is populated with E = FSS Sort Plan or F = FSS Facility and the .mpu Mail Piece Unit - Class field is populated with 3 (Std Mail) or 4 (Pkg Services).	Populate the .pqt Package Level field with A, B, C, D, F, H, I, K, L, M, O, R, S, T, U, V, or X when the .csm Container Level field is populated with E or F and the .mpu Mail Piece Unit - Class field is populated with 3 or 4.
4660 (Error)	When the .mpu Rate Schedule is P = Commercial Plus, the .mpa Permit Number provided must be approved for commercial plus pricing.	Update the .mpa Permit Number to an approved commercial plus pricing permit.
4676 (Error)	Total Outside-County copies of this publication issue mailed from all mailing offices must be under 5,000 when the .mpu Rate Type is Y = Regular Limited Circulation.	Do not claim more than 4,999 outside-count copies of a single publication when using .mpu Rate Type of Y = Regular Limited Circulation.
4760 (Error)	When submitting a tray-based copalletization consolidator submission, the .csm Postage Statement Mailing Date is required and the .csm Container Status must be populated with R = Ready to Pay.	Populate the .csm Postage Statement Mailing Date and set the .csm Container Status to R = Ready to Pay.
7114 (Warning)	The CAPS Credit Account balance associated to the .mpa Permit Number {1} and Permit ZIP+4 {2} provided will be negative after postage statement processing.	Add Funds to the CAPS Credit Account.

Code	Validation Description	Validation Action
7231 (Warning)	The incentive claimed is not preverified. The incentive will not be applied.	
7234 (Warning)	The deepest entry discount claimed in the .cqt record ({1}) is greater than the entry discount claimed in the .csm record ({2}) for Container ID {3} (IM Barcode {4}).	Populate the .csm Entry Point for Entry Discount-Facility Type with a value equal to or higher than the discount claimed in the .cqt destination entry field.
7236 (Warning)	An entry discount has been claimed when the .csm USPS Pickup field = "Y".	Populate the .cqt Destination Entry with a value of "N" or set the .csm USPS Pickup field to "N".

Mail.XML Validations for eDOC

Code	Validation Description	Validation Action
9232 (Error)	EntryDiscountType must be populated with N, B, S, D, or P when FormType field in the QualificationReportSummaryCreateReq uest message is SM.	N/A
9643 (Error)	Correctly identify the mail owner when performing the check for code 9643 ("A ContainerDetailID can only have a single Mail Owner.")	Reinstated code to error status
9692 (Error)	When the PriceType is CommercialPlus, the PermitNumber provided must be approved for commercial plus pricing.	N/A
9694	An entry discount has been claimed	N/A

Code	Validation Description	Validation Action
(Error)	when the eDoc planned entry facility is identified as "Origin" in the ContainerInfoData block EntryLocaleKey data element. (Container ID: {1}, Container Barcode: {2}).	
9695 (Warning)	An entry discount has been claimed when the ContainerInfoData block USPSPickup data element = "Y". (Container ID: {1}, Container Barcode: {2}).	N/A
9696 (Warning)	The deepest entry discount claimed in the PostageStatementLineItemData Block (< PostageStatementLineItemData EntryDiscount>) is greater than the entry discount claimed in the ContainerInfoData block (< ContainerInfoData EntryPointFacilityType >) (Container ID: {1}, Container Barcode: {2})	N/A
9697 (Error)	Total Outside-County copies of this publication issue mailed from all mailing offices must be under 5,000 when the RateType is Y = Regular Limited Circulation.	N/A

Updated Mail.XML FAST Validations

Code	Validation Description	Validation Action
1004	Invalid CosigneeAppt ID.	The ConsigneeApptID is not valid or was not provided. Enter a new ConsigneeApptID and try again.

Code	Validation Description	Validation Action
1009	No slots open for that time/type – dock limit.	Please try with either different Appointment Type or different Time Slots.
1010	No slots open for that time/type – production limit.	The volume requested (9) for the Machinable Parcel volume type exceeded the maximum available volume: 0.
1011	Appointments must be scheduled at least <min_hour> hours in advance.</min_hour>	Please add additional hours to the Appointment Date/Time so that it is at least <min_hour> beyond the Appointment submission time.</min_hour>
1012	Appointments may only be scheduled up to 21 days in advance.	Please change the Appointment Date to fall between today and <max_date> inclusive.</max_date>
1015	Update/cancel refused – appointment closed/cancelled.	This appointment has already been closed/cancelled and cannot be modified any further.
1018	Requested appt date/time is past.	Please change the Appointment Date/Time to a value greater than the current time.
1019	Update/Cancel not allowed past consignee editable time threshold.	This action is no longer available.

Code	Validation Description	Validation Action
1202	Invalid Mail Shape/Handling Unit Combination	Please Select another combination, Letter/Parcels is not a valid combination.
3009	A Speedline Appointment cannot have more than 6 pallet positions.	Please change the number of pallet positions to <number> or <operator>.</operator></number>
3019	A Speedline Appointment cannot have more than 24 total pallets.	Please change the total number of pallets to 24 or fewer.
4001	Some <mailclass mailshape=""> are redirected to <facility>. Please refer to the Mail Direction Search Report or Drop Ship Product for the correct accepting facility.</facility></mailclass>	No action is necessary.
3018 (Default Facility)	<mailclass mailshape=""> are not accepted at this Facility. Please create an appointment at <facility>.</facility></mailclass>	Please create this appointment at <facility> or select a different Mail Class/Mail Shape.</facility>
3018 (Redirect Facility)	<mailclass mailshape=""> are not accepted at this Facility. Please refer to the Mail Direction Search Report or Drop Ship Product for the correct accepting facility.</mailclass>	Please select a Facility accepting Standard/Flats from the Mail Direction Search Report or Drop Ship Product report.
3028	Invalid Mail Class for Appointment.	Select a valid Mail Class. This

Code	Validation Description	Validation Action
		appointment can accept these Mail Class(es): <mail class="">. If additional Mail Classes are needed to associate your content to this appointment, the Scheduler will need to enable them at the appointment-level.</mail>
3083	Content has been previously associated to an appointment	Select a ContentID that is not associated to an appointment.
3110	Content Cancel Refused-Content is associated to an Appointment	Please include the ConsigneeApptID in the DeliveryContentCancel message or select a different ConsigneeContentID.
3129	A Rate Type must be selected for Package Services Content.	Select a Rate Type for the Package Services content. Valid Rate Types are B (Bound Printed Material), F (Media), and L (Library).
3148	This Intelligent Mail Container Barcode has previously been associated to a Full Service content.	Disassociate the Intelligent Mail Barcode from its current content and retry, or select a different barcode not already associated to a Full Service content.
4030	This Intelligent Mail Container Barcode has previously been associated to a non-Full Service content.	No action necessary.

■ Updates to FAST Mail.XML v 16.0 will affect the following messages:

- create appointments using the DeliveryApptCreate message
- update appointment using the DeliveryApptUpdate message
- cancel appointment using the DeliveryApptCancel message
- perform appointment queries using the DeliveryApptQuery message
- create appointment shells using the DeliveryApptShellCreate message
- update appointment shells using the DeliveryApptShellUpdate message
- cancel appointment shells using the DeliveryApptShellCancel message
- create contents using the DeliveryContentCreate message
- update contents using the DeliveryContentUpdate message
- cancel contents using the DeliveryContentCancel message
- query contents using the DeliveryContentQuery message
- perform partner appointment query using the PartnerApptQuery message
- query stale contents using the StaleContentQuery message in
- query updated contents using the USPSDeliveryContentUpdatedQuery message
- cancel and create appointments using the DeliveryApptCancelCreate message
- query Customer/Supplier Agreement (CSAs) using the CustomerSupplierAgreementQuery message
- query of recurring appointment using the RecurringApptQuery message
- send closeout information using the ConsigneeGoodsReceipt and UnscheduledConsigneeGoodsReceipt messages
- send stale content information to *PostalOne!* subscribers
- send updated content information to *PostalOne!* subscribers

Other

A new series of meeting for the first six months of 2015 has been sent to the group. The first meeting of the series will begin January 8, 2015. If you have not received the invite, please contact Kathryn Mackey at kathryn.r.mackey@usps.gov

To subscribe to the DMM Advisory, send an e-mail to dmmadvisory@usps.com. Simply indicate "subscribe" in the subject line.

MTAC Issues Tracking System (MITS)

- o To see the previous postings of minutes and other user group documents, the steps are:
 - 1. Business Customer Gateway
 - 2. National Customer Support Center RIBBS (listed under "Customer Support")
 - 3. MTAC (next to the last tab on left menu) MTAC Issues Tracking System Login (listed under "Important Links"

http://ribbs.usps.gov/index.cfm?page=mtac

- 4. Sign on with user name UG 1
- 5. Send an email to MTAC_UG1@usps.gov to obtain a password.
- 6. Click on User Group
- 7. Search on User Group Issue Number 1
- 8. Click on View Minutes

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